## PRUDENTIAL PLC - NEW BUSINESS - QUARTER 3 2003 VERSUS QUARTER 3 2002

## INSURANCE OPERATIONS

|  |             | Single<br>Q3 2002 | +/- (%)        | Q3 2003  | Regular<br>Q3 2002 | +/- (%)      | Q3 2003         | Total<br>Q3 2002 | +/- (%)        |          | l Equivale<br>Q3 2002 | nts <sup>(3)</sup><br>+/- (% |
|--|-------------|-------------------|----------------|----------|--------------------|--------------|-----------------|------------------|----------------|----------|-----------------------|------------------------------|
|  | £m          | £m                |                | £m       | £m                 |              | £m              | £m               |                | £m       | £m                    |                              |
| UK Insurance Operations : (4)                          |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Direct Distribution :                                  |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Individual Pensions                                    | 1           | 3                 | (67%)          | 2        | 2                  |              | 3               | 5                | (40%)          | 2        | 2                     |                              |
| Corporate Pensions                                     | 138         | 31                | 345%           | 27       | 25                 | 8%           | 165             | 56               | 195%           | 41       | 28                    | 46                           |
| Life   | 3           | 14                | (79%)          | -        | 1                  | -            | 3               | 15               | (80%)          |          | 2                     |                              |
| Individual Annuities                                   | 215         | 230               | (7%)           |          |                    | <u>-</u>     | 215             | 230              | (7%)           | 22       | 23                    | (49                          |
| Sub-Total  | 357         | 278               | 28%            | 29       | 28                 | 4%           | 386             | 306              | 26%            | 65       | 56                    | 16'                          |
| DWP Rebates  | <del></del> |                   | -              |          |                    | -            |                 |                  |                |          |                       |                              |
| Total  | 357         | 278               | 28%            | 29       | 28                 | 4%           | 386             | 306              | 26%            | 65       | 56                    | 16                           |
| Intermediated Distribution :                           |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Individual Pensions                                    | 9           | 17                | (47%)          | 6        | 9                  | (33%)        | 15              | 26               | (42%)          | 7        | 10                    | (309                         |
| Corporate Pensions                                     | 15          | 18                | (17%)          | 2        | 3                  | (33%)        | 17              | 21               | (19%)          | 4        | 5                     | (209                         |
| Life   | 280         | 443               | (37%)          | 3        | 4                  | (25%)        | 283             | 447              | (37%)          | 31       | 48                    | (35%                         |
| Individual Annuities                                   | 206         | 285               | (28%)          | -        | -                  | -            | 206             | 285              | (28%)          | 21       | 29                    | (289                         |
| Bulk Annuities   | 32          | 123               | (74%)          |          | -                  |              | 32              | 123              | (74%)          | 3        | 13                    | (77%                         |
| Sub-Total  | 542         | 886               | (39%)          | 11       | 16                 | (31%)        | 553             | 902              | (39%)          | 65       | 105                   | (38%                         |
| DWP Rebates  |             |                   | -              |          | -                  | -            |                 | -                | -              |          | -                     |                              |
| Total  | 542         | 886               | (39%)          | 11       | 16                 | (31%)        | 553             | 902              | (39%)          | 65       | 105                   | (38%                         |
| Partnerships :   |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Life   | 12          | -                 | -              | -        | -                  | -            | 12              | -                | -              | 1        | -                     |                              |
| Individual Annuities                                   | 24          | -                 |                |          | -                  |              | 24              | -                |                | 2        | -                     |                              |
| Total  | 36          | -                 | -              |          | -                  | -            | 36              | -                |                | 3        | -                     |                              |
| Total:   |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Individual Pensions                                    | 10          | 20                | (50%)          | 8        | 11                 | (27%)        | 18              | 31               | (42%)          | 9        | 13                    | (319                         |
| Corporate Pensions                                     | 153         | 49                | 212%           | 29       | 28                 | 4%           | 182             | 77               | 136%           | 45       | 33                    | 36                           |
| Life   | 295         | 457               | (35%)          | 3        | 5                  | (40%)        | 298             | 462              | (35%)          | 32       | 50                    | (36%                         |
| Individual Annuities                                   | 445         | 515               | (14%)          | _        |                    | -            | 445             | 515              | (14%)          | 45       | 52                    | (139                         |
| Bulk Annuities   | 32          | 123               | (74%)          | -        | -                  | _            | 32              | 123              | (74%)          | 3        | 13                    | (779                         |
| Sub-Total  | 935         | 1,164             | (20%)          | 40       | 44                 | (9%)         | 975             | 1,208            | (19%)          | 134      | 160                   | (169                         |
| DWP Rebates  | -           | -                 | ` -            | -        | -                  | ` -          | -               |                  |                | -        | -                     | •                            |
| Total UK Insurance Operations                          | 935         | 1,164             | (20%)          | 40       | 44                 | (9%)         | 975             | 1,208            | (19%)          | 134      | 160                   | (16%                         |
| European Insurance Operations: (1)                     |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Insurance Products                                     | 17          | 7                 | 143%           | -        | 6                  | _            | 17              | 13               | 31%            | 2        | 6                     | (679                         |
| Total European Insurance Operations                    | 17          | 7                 | 143%           | -        | 6                  | -            | 17              | 13               | 31%            | 2        | 6                     | (67%                         |
| Total UK & European Insurance Operations               | 952         | 1,171             | (19%)          | 40       | 50                 | (20%)        | 992             | 1,221            | (19%)          | 136      | 166                   | (18%                         |
| Total OK & European insurance Operations               | 952         | 1,171             | (1970)         | 40       | 30                 | (20%)        | 332             | 1,221            | (1970)         | 130      | 100                   | (107                         |
| US Insurance Operations : (11)                         |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |
| Fixed Annuities  | 200         | 925               | (78%)          | -        | -                  | -            | 200             | 925              | (78%)          | 20       | 93                    | (789                         |
| Equity-Linked Indexed Annuities                        | 72          | 75                | (4%)           | -        | -                  | -            | 72              | 75               | (4%)           | 7        | 7                     |                              |
| Variable Annuities                                     | 561         | 368               | 52%            |          | -                  | (E00/)       | 561             | 368              | 52%            | 56       | 36                    | 56                           |
| Life   | 833         | 1 000             | (200/)         | 3        | 6                  | (50%)        | <u>3</u><br>836 | 1 274            | (50%)          | 3        | 6                     | (509                         |
| Sub-total Retail                                       |             | 1,368             | (39%)          | 3        | 6                  | (50%)        |                 | 1,374            | (39%)          | 86       | 142                   | (399                         |
| Guaranteed Investment Contracts GIC - Medium Term Note | 6<br>28     | 15<br>225         | (60%)<br>(88%) | -        | -                  | -            | 6<br>28         | 15<br>225        | (60%)<br>(88%) | 1 3      | 2<br>22               | (50°)<br>(86°)               |
| Total US Insurance Operations                          | 867         | 1,608             | (46%)          | 3        | - 6                | (50%)        | 870             | 1,614            | (46%)          | 90       | 166                   | (469                         |
| ·  |             | /                 | ,              |          |                    | V            |                 | ,                |                |          |                       |                              |
| Asian Insurance Operations : (1)                       |             | 50                | (200/)         |          | 40                 | 470/         |                 |                  | (400/)         |          | 47                    | ^                            |
| Singapore  | 45<br>58    | 56<br>45          | (20%)<br>29%   | 14<br>21 | 12<br>19           | 17%<br>11%   | 59<br>79        | 68<br>64         | (13%)<br>23%   | 18<br>27 | 17<br>24              | 6<br>13                      |
| Hong Kong  | 3           | 45<br>4           | (25%)          | 19       | 19                 | 11%<br>46%   | 79<br>22        | 64<br>17         | 23%<br>29%     | 27       | 13                    | 13<br>54                     |
| Malaysia<br>Taiwan                                     | 9           | 4                 | (25%)<br>125%  | 19<br>30 | 13<br>50           | 46%<br>(40%) | 39              | 17<br>54         | (28%)          | 31       | 13<br>50              | (389                         |
| Japan  | 9           | 2                 | 120%           | 13       | 50<br>11           | (40%)<br>18% | 39<br>15        | 13               | (28%)<br>15%   | 13       | 11                    | 18                           |
| Other (5)  | 17          | 7                 | 143%           | 37       | 24                 | 54%          | 54              | 31               | 74%            | 39       | 26                    | 50                           |
| Total Asian Insurance Operations                       | 134         | 118               | 143%           | 134      | 129                | 4%           | 268             | 247              | 9%             | 148      | 141                   | 50                           |
| Total Asian Insulance Operations                       | 134         | 110               | 14 70          | 134      | 128                | 4 70         |                 | 241              | 970            | 140      | 141                   |                              |
| Group Total  | 1.953       | 2.897             | (33%)          | 177      | 185                | (4%)         | 2.130           | 3.082            | (31%)          | 373      | 473                   | (219                         |
|  |             |                   |                |          |                    |              |                 |                  |                |          |                       |                              |

## INVESTMENT OPERATIONS

|                               | M&G <sup>(7)</sup> |               |         | Asia Mutual Funds |               |         | Hong Kor      | ng MPF Pro    | Total Investment Products |               |               |       |
|-------------------------------|--------------------|---------------|---------|-------------------|---------------|---------|---------------|---------------|---------------------------|---------------|---------------|-------|
|                               | Q3 2003<br>£m      | Q3 2002<br>£m | +/- (%) | Q3 2003<br>£m     | Q3 2002<br>£m | +/- (%) | Q3 2003<br>£m | Q3 2002<br>£m | +/- (%)                   | Q3 2003<br>£m | Q3 2002<br>£m | +/- ( |
| Opening FUM                   | 22,331             | 20,685        | 8%      | 5,721             | 3,781         | 51%     | 165           | 117           | 41%                       | 28,217        | 24,583        | 1     |
| Gross inflows                 | 1,008              | 540           | 87%     | 4,929             | 3,144         | 57%     | 17            | 18            | (6%)                      | 5,954         | 3,702         | 6     |
| Less redemptions              | ( 657)             | (381)         | (72%)   | ( 4,547)          | (3,086)       | (47%)   | (4)           | (3)           | (33%)                     | (5,208)       | (3,470)       | (5)   |
| Net flows                     | 351                | 159           | 121%    | 382               | 58            | 559%    | 13            | 15            | (13%)                     | 746           | 232           | 2:    |
| Other movements               | -                  | -             | -       | ( 25)             | (1)           | (2400%) | -             | -             | -                         | ( 25)         | (1)           | (240  |
| Market and currency movements | 511                | (1,247)       | 141%    | 238               | ( 186)        | 228%    | 8             | ( 11)         | 173%                      | 757           | (1,443)       | 15    |
| Net movement in FUM           | 862                | ( 1,088)      | 179%    | 595               | ( 129)        | 561%    | 21            | 4             | 425%                      | 1,478         | ( 1,212)      | 22    |
| Closing FUM                   | 23,193             | 19,597        | 18%     | 6,316             | 3,652         | 73%     | 186           | 121           | 54%                       | 29,695        | 23,370        | - 2   |

## Notes to Schedules:

- (1) Insurance and investment new business for overseas operations has been calculated using average exchange rates.
  (2) Annual Equivalents, calculated as regular new business contributions + 10% single new business contributions, are subject to roundings.
  (3) Reflecting the expanded investment business new business analysis on Schedule 2, certain investment fund mandates previously classified from UK Corporate Pensions sales are now reported as M&G institutional funds under management. 2002 UK insurance sales now reflect this change in presentation.
  (5) In Asia, 'Other' insurance operations include Thailand, Indonesia, The Philippines, Vietnam, India (26% interest), China and Korea.
  (7) Balance includes segregated pensions fund business, private finance flows and M&G South Africa institutional business. M&G institutional funds under management restated in Q2 2003 to include funds managed on behalf of the Prudential Staff Pension Scheme previously categorised as internal funds.
  (8) Mandatory Provident Fund product sales in Hong Kong are included at Prudential's 36% interest of the Hong Kong MPF operation.
  (11) Sales for overseas operations are converted to sterling using the year to date average exchange rate applicable at the time. The sterling results for individual quarters represent the difference between the year to date reported sterling results at successive quarters and will include foreign exchange movements from earlier periods.