

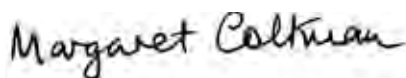
## Index to principal directors' report disclosures

Information required to be disclosed in the directors' report may be found in the following sections:

Information	Section in Annual Report	Page number(s)
Business review	Business review	15-106
Essential contracts or arrangements	Additional disclosures	130
Disclosure of information to auditor	Additional disclosures	130
Directors in office during the year	Board of directors	108-112; 115
Principal activities	Business review	4-5; 91-94
Dividend recommended for the year	Business review	67
Details of qualifying third-party indemnity provisions	Corporate governance	117
Political and charitable donations and expenditure	Corporate responsibility review	105
Financial instruments – risk management objectives and policies	Business review	76
Post-balance sheet events	Note I11 of the Notes on the Group financial statements and Additional disclosures	370
Future developments of the business of the Company	Group Chief Executive's report	14
Employment policies and employee involvement	Corporate responsibility review	99-101
Creditors – policy on payment and practice	Corporate responsibility review	106
Structure of share capital, including restrictions on the transfer of securities, voting rights and significant shareholders	Corporate governance	126-127
Rules governing appointments of directors	Corporate governance	115
Rules governing changes to the articles of association	Corporate governance	126
Powers of directors	Corporate governance	113
Significant agreements impacted by a change of control	Additional disclosures	130
Agreements for compensation for loss of office or employment on takeover	Additional disclosures	130

In addition, the risk factors set out on pages 466 to 470 and the additional unaudited financial information set out on pages 436 to 463 are incorporated by reference into this directors' report.

Signed on behalf of the Board of Directors



**Margaret Coltman**  
Company Secretary  
12 March 2012